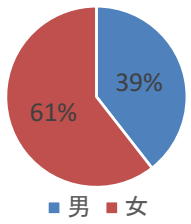
外来アンケート調査集計結果

2022/5/16～5/23 実施 n＝1259

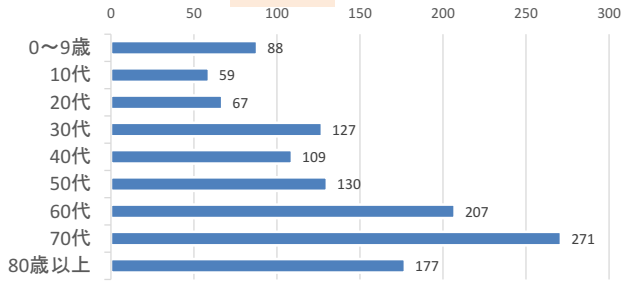
配布数	1432
回収数	1298
回収率	90.6%

うち有効回答数 1259

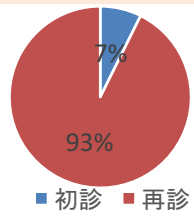
Q1 性別



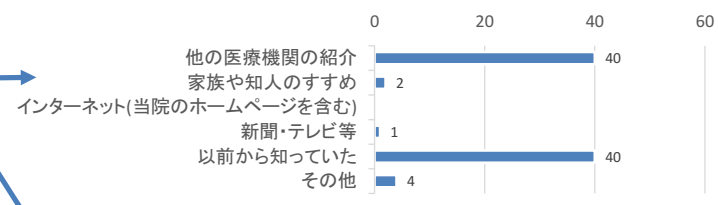
Q2 年齢



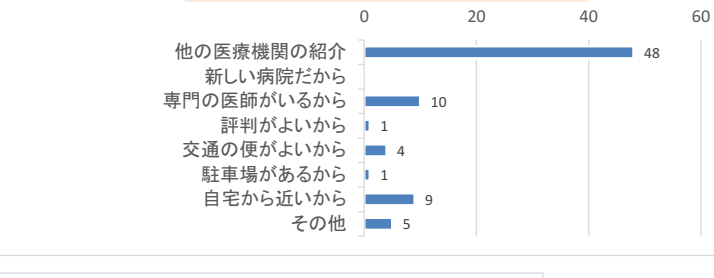
Q3 本日は初診 or 再診



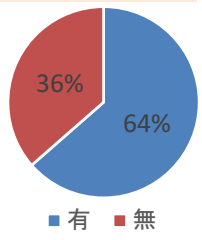
Q3-2 初診の方、何で当院をお知りになられたか



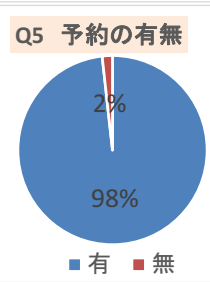
Q3-3 初診の方、当院を選ばれた理由



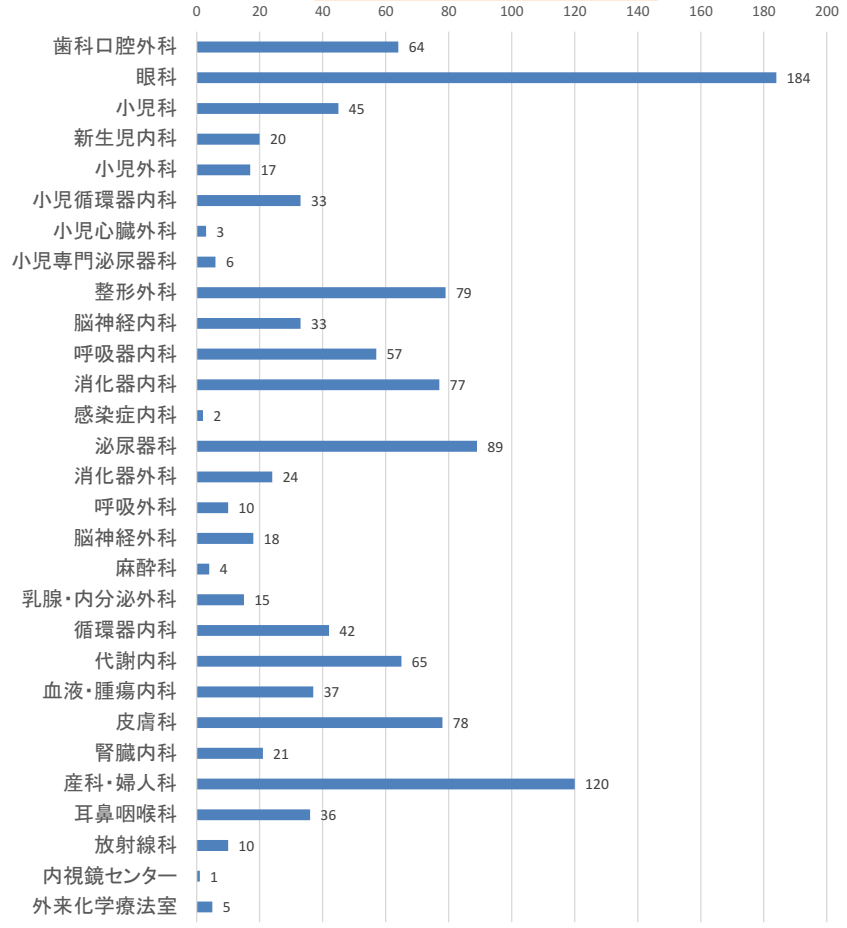
Q4 紹介状の有無



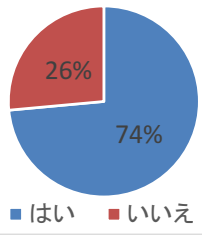
Q5 予約の有無



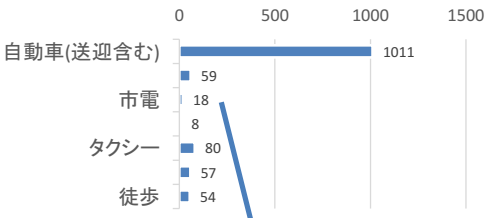
Q6 本日の受診科(複数回答可)



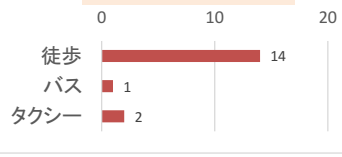
Q7 かかりつけ医を持っているか



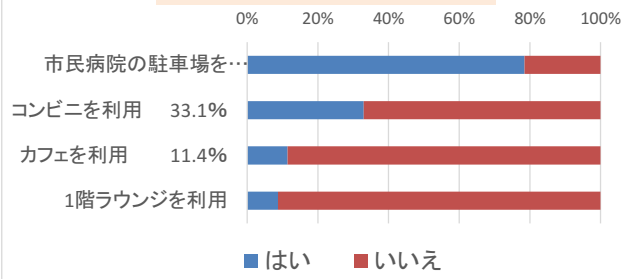
Q8 病院への交通利用等(複数回答可)



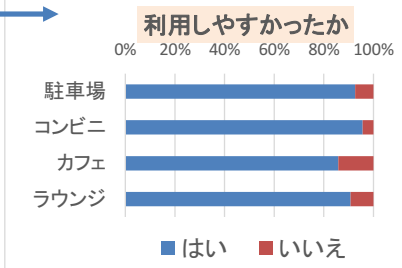
市電の方、電停からは



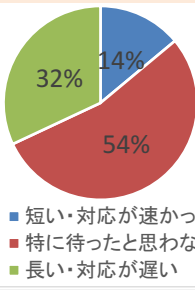
Q9～Q12 施設の利用について



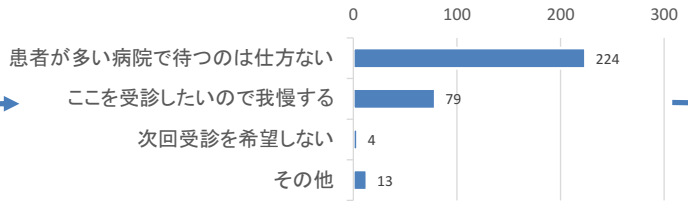
利用しやすかったか



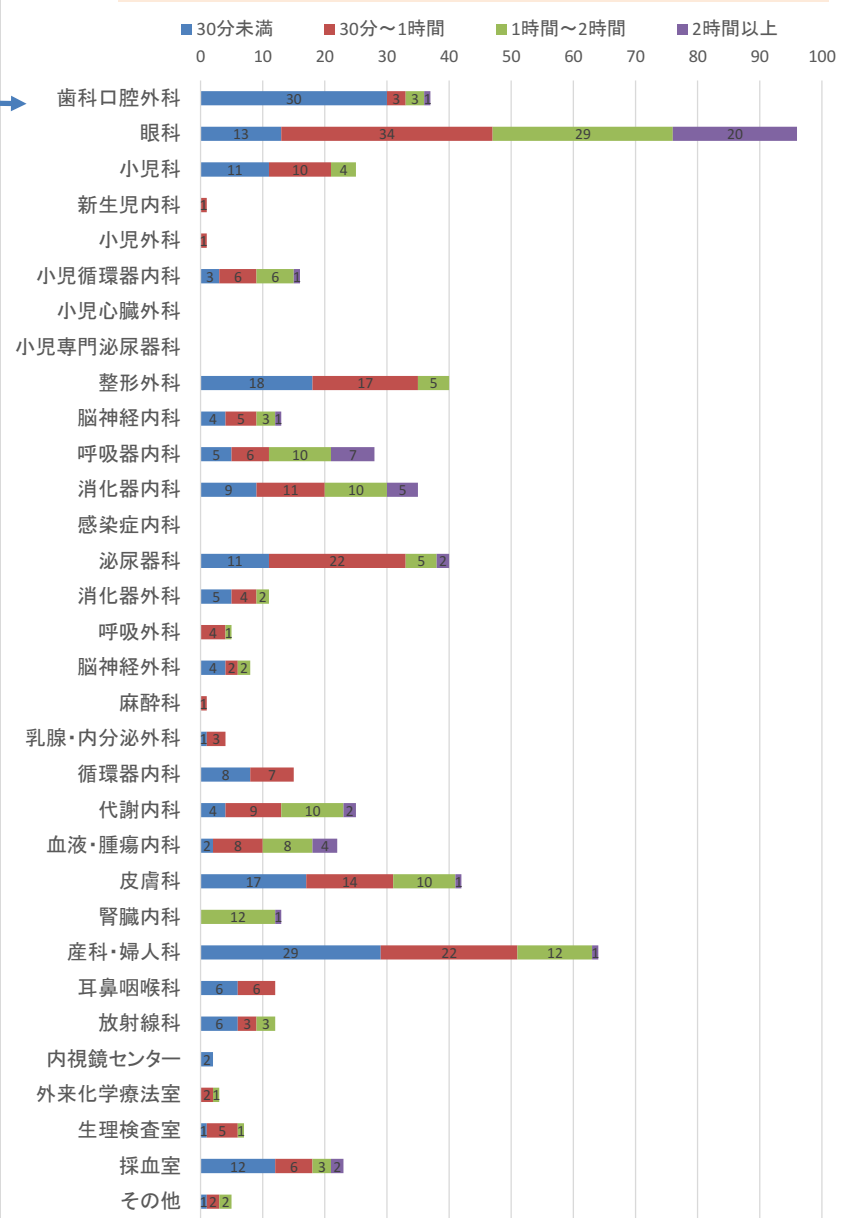
Q13 本日待ち時間はどうでしたか



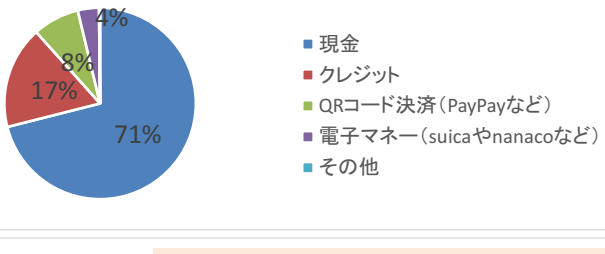
Q13-2 長い・対応が遅いと答えた方



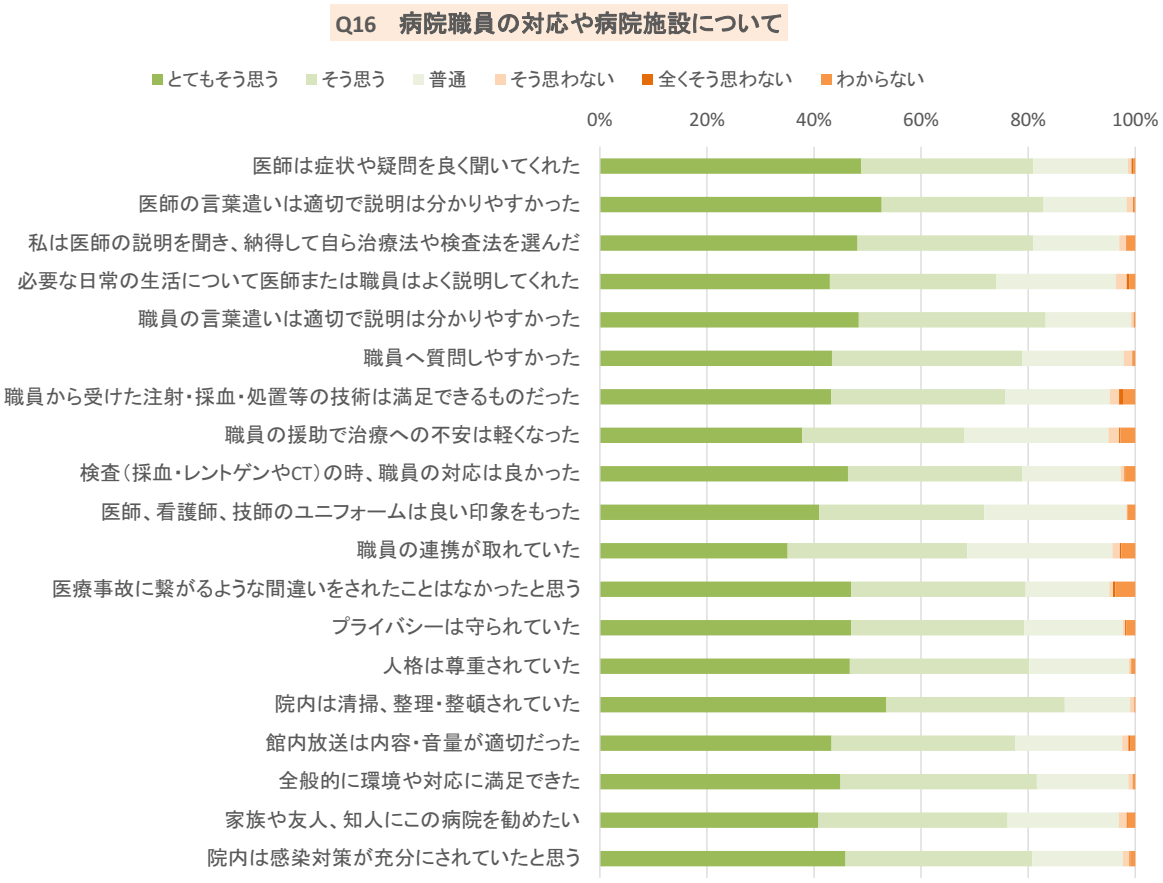
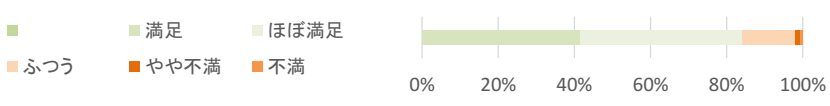
Q13-3 待った部門はどちらですか。また待ち時間はどのくらいですか



Q15 普段、お買い物するときのお支払い方法



Q16 病院職員の対応や病院施設について



Q17 全体的な評価